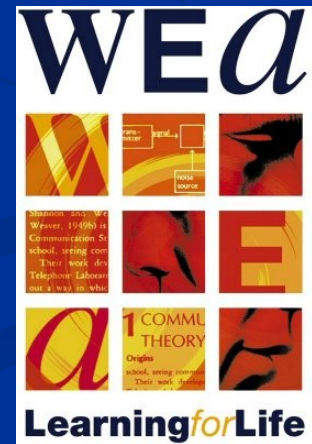


**Bringing together
people committed to
workplace learning**



01328 855357

www.learninglink.org.uk



Workers' Educational Association

The WEA is a national adult education charity

Good Partnerships

- Long term partnership with Unison in the health service, developing courses
- Excellent partnership with OCS

Partnership with OCS

- Total commitment from local managers
- Listening to requirements and restrictions
- Developing a culture of learning within the employer organisation

Local Resources

- A core of experienced local tutors
- IAG funding
- Good room
- Support to get release

Flexibility

- Shifts
- Offered courses

One Complete Solution

Who are OCS?

- The largest privately owned company in the UK
- £650 million turnover
- 85 thousand employees worldwide

What do we do?

We provide a full range of Facilities Management

Services including:

- Health Service
- Ministry of Defence
- Local Government
- Commercial
- Her Majesty the Queen
- Retail
- Business and Industry (inc airports)

OCS at The Ipswich Hospital

- Cleaning services
- Patient Feeding
- Restaurant facilities
- Porters
- Mail
- Logistics
- Security
- Helpdesk
- Car Parking
- Reception
- Accommodation
- Waste Streams
- Hospital Sterile Decontamination Unit (HSDU)

Why this project?

- 548 staff all need training (varied and generic)
- Invited to an NHS training meeting. Met Richard and Diane
- Saw the potential for our staff to gain recognised qualifications in:
 - ESOL
 - Numeracy
 - Literacy
 - Infection Control
 - Asset Skills (Women at Work) Infection Control
 - Since embarked upon an ambitious NVQ programme involving 80 staff ongoing since Jan 2008

Celebrating Success

Dedicated Training Manager – Carroll Russell

Excellent links with WEA and other providers

Brilliant Partnership with the NHS Trust – winners of the National Property Facilities Management Award for Partners in Public Service 2006

- Quality Improvement Agency
- NHS staff awards 2008 – 4 awards
 - Carroll – Outstanding Contribution to Personal Development and Training
 - Deep clean team – Team of the Year
 - Support team of the year – Framlingham Ward
 - Phil Deller – Highly Commended

Thank You

